SJE PANEL LINK[™] RTU WEB-BASED CELLULAR REMOTE MONITORING CONTROL PANEL

User Manual



Failure to read and understand the information provided in this manual may result in personal injury or death, damage to the product or product failure. Please read each section in its entirety and be sure you understand the information provided in the section and related sections before attempting any of the procedures or operations given.



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INTRODUCTION

Designed for municipal wastewater lift stations and similar applications, the SJE Panel Link[™] is a simple and effective RTU for management of a wastewater collection system via a cellular network. Alarms are monitored and service personnel notified in the event of a failure.

Data logging and trending of critical information enables the User to visually track system performance and recognize impending problems. The station data can be visualized in a simple and intuitive way from your web browser on a PC, tablet or smart phone.

The SJE Panel Link[™] remote monitoring system is designed to be connected to most simplex or duplex lift station type control panels. The SJE Panel Link[™] RTU monitors pump run, run time, cycles, amps*, and flow. It can also monitor system in-flow*, power failure, level and level alarms*. All of this data is then relayed to the cloud, via a cellular network, to a secure website, and can be accessed and monitored from virtually anywhere in the world.

The SJE Panel Link[™] Gateway uses the RS-485 port to communicate with the following controllers:

TPC-X

The protocol used is Modbus RTU.

* Amps, flow, and level measurements require SJE Panel Link[™] Premium or Gateway services.

ORDERING INFORMATION

Three versions are available:

- SJE Panel Link[™] Light (Digital I/O only)
- SJE Panel Link[™] Premium (Analog & Digital I/O)
- SJE Panel Link[™] Gateway (RS-485 Modbus Communication)

The RTU module can be supplied for direct panel mounting, or pre-assembled in NEMA 4X enclosure for outdoor mounting near an existing panel.

Note: SJE Panel Link[™] units include 1 year of cellular service, small antenna, & user manual.





ACTIVATION AND SERVICE

The data management for Panel Link[™] remote cellular devices is hosted by: **AMI Global Incorporated**, 6280 S. Valley View Blvd. Suite 212, Las Vegas, NV 89118

All SJE Panel Link[™] RTUs are provided with a year of pre-paid cellular service. Activation of your device is required for operation. An account needs to be setup with AMI if this is your first Panel Link[™] device. AMI will contact you directly for service payment after the first year is completed.



[•] Form is autorhist, the Card User all makes are eval (seen to be email address entend in this form) from its load interaction. Since one has out and parts in the load of the card and the card an

RECEIVING AND INSPECTION

SJE Panel Link[™] Light



SJE Panel Link[™] Premium



SJE Panel Link[™] Gateway



Gateway Unit ID



(Premium version only)

SJE PANEL LINK™ FEATURES



MOUNTING THE SJE PANEL LINK[™] RTU

5.5"W x 4.5"H x 3.5"D (with antenna at 90 degrees as shown) Can be din rail mounted or panel mounted with 4 screws.





ACTIVATING THE BATTERY

Battery Connection

The SJE Panel Link[™] module is equipped with a small Li ion battery. This battery will enable operation during power loss (24 Vdc) and send out alert notifications for power loss and any digital input alerts. Note: The battery is not able to power the 4-20mA loop sensor (Digital inputs only). This battery is shipped disconnect and must be turned ON when starting up the device.



WIRING

SJE PANEL LINK[™] PREMIUM RTU SCHEMATIC



SJE PANEL LINK[™] LIGHT RTU SCHEMATIC





When using the SJE Panel Link[™] Gateway with the TPC-X controller, the following functions are not available:

- Current monitoring (there is no analog input on the conroller for motor Amps).
- Today's Cycle Starts and Runtime. The previous 24h total is displayed (the controller does not have Real Time Clock.

SENSOR WIRING

CURRENT SENSOR EXAMPLE

Connect the current transducer as shown on the schematics. Open the core of the current tranducer by pressing on the lever. Ensure that one (1) incoming power conductor passes through the center of the current transducer.



*Premium version only

PUMP RUN SIGNAL EXAMPLE

Wire the pump run inputs to a non-powered auxiliary contact in the control panel, which closes when the pump is called to run. These must be wired for each pump.

Motor contactor auxiliary contacts for reference only. Actual contactor configuration may differ.



MOUNTING THE SJE PANEL LINK[™] PANEL

Mount the SJE Panel Link[™] panel using a solid base such as treated posts with a treated plywood overlay. Mounting on Unistrut or other metal structure is also common. Please use the appropriate hardware for securely anchoring the panel to the metal structure.



WIRING METHODS

When wiring the SJE Panel Link[™] panel, be sure to use liquid-tight conduit or strain relief fittings.





Use liquid tight fittings and conduit to run cables between the SJE Panel Link[™] and the Lift Station control panel. Do not run conduit from the SJE Panel Link[™] to the wet well.



SYSTEM VIEW

SJE PANEL LINK[™] INSTALLATION EXAMPLE



WIRING



SJ PANEL LINK[™] TROUBLESHOOTING

Indicating LED on the SJE Panel Link[™] RTU

Function LED (top of RTU) LD12 Green - External power (24Vdc). (Right) LD1 Green - Cellular Modem Power. LD2 Blue - Connecting to Cellular network (on power up). LD3 Red - Alarm/Fault present (LIGHT or PREMIUM) LD4 Yellow - Heartbeat Flash = ONLINE. Fast Flash = OFFLINE I/O Status LED at the bottom of the RTU Each input has a corresponding LED indicator above the input terminal The relay output also has an LED indication. (See page 12 for details.)



RTU COMMUNICATION

The user can check the RTU signal strength (RSSI) on the web portal. Hover your cursor over the signal strength icon on the top of the main screen.



RSSI THRESHOLDS

RSSI is a measurement of the power present in a received radio signal (**R**eceived **S**ignal **S**trength Indicator). The larger the number, the better the reception.

Below is a guideline to appropriate strength thresholds:

- **1-5** = very poor (no communication)
- **6-8** = poor (inconsistent communication)
- **9-11** = good (little to no communication issues)
- >12 = best

LOGGING IN

Click on the following link or type in the following URL in your browser to open the login screen. http://www.sjepanellink.com



Google Chrome or Mozilla Firefox are the recommended web browsers.

CUSTOMER SERVICE AGREEMENT AND TERMS OF USE

This agreement outlines the agreement between AMI and the end User and must be agreed to before access to the cloud interface is allowed.

An automatic email is generated and sent to the email address you entered. Follow the link in the email to verify and activate your account.

After logging in again, you will need to agree to the Terms of Use. These steps only need to be completed during the initial setup and activation of your account.

Notes:

The end User should activate this product. When the initial 1 year of cellular service comes to an end, AMI will contact you directly and review renewal options. The primary User (Account Admin) will be able to add additional Users for login and alarm notification. The cellular service plan provided with the Panel Link[™] only covers text (SMS), and data for the SJE Panel Link[™] unit. It does not cover SMS and Data service charges incurred for the use of your personal cell phone or tablet.

ACCESS LEVELS

The portal has three (3) access levels.

- Dealer
- Account Admin
- User



Note! You may have multiple Account Admins and Users per account, but each Account Admin or User can only be assigned to one Account.

	Create Accounts	Create Account Admins	Create Users	Assign Gateways to Accounts	Place Gateways on Map ¹	Configure Gateways²	Name Gateways	Search Gateways	View Gateway Data	Run Reports
Dealer	Х	X	Х	X	X	Х	Х	Х	X	Х
Account Admin ³			Х		X		X	X	X	X
User								X	X	Х

¹ With privileges assigned

² With privileges assigned

³ Account Admin and User can work within assigned account only

VIEWING/SEARCHING FOR YOUR DEVICE

After you complete the registration procedure, you have access to your account and all of the RTUs contained within. There are multiple ways to search for/find/select a controller.

When you log in, the interactive map appears on the main screen. If your RTU(s) have already been located on the map, it will appear here (the next section explains how to place the RTU on the map).

Click on a controller to see the device ID and other pertinent information.

- From Map (Satellite or road view available)
- From List
- From Tree View
- Search by RTU Name or ID
- Sort by RTU Name or ID

FROM MAP

To select an RTU, click on the RTU icon. Dashboard Q Search Device. Map Only active 🖺 📿 🛍 🔍 🟠 🔍 Locate Address Q Flemington 53 Map Satellite RockCreek BH#3 yard > × kertown ID: 65030 Perkasie OEM: PRIMEX OEM Õ (309) Dealers : PRIMEX Dovlestown Long Branch Accounts: Montgomery 95 Parks Trenton Freehold Last comm : 10/31/2017 Township 11:52:58 AM Levittown 195 **RSSI:18** 276 Jackson 76 Bric 0 Upper RO Philadelphia Toms River -Ô ÷ _

FROM LIST

Bashboar	d							
List							[Q Search Device
Dev	vices result	5					- Search:	88
\$	DeviceID	Device Name	Oem Name 🗢	Dealer Name 🗢	Account Name	Rssi 🗘	Last Comm	Active 🗢
÷ Q	DeviceID 4 63014	LS 35	Oem Name 👙	Dealer Name 🗘	Account Name = City of Lake Jackson	Rssi \$	Last Comm 11/02/2017 09:04:48 AM	Active +
	DeviceID 1 63014 63015	Device Name = LS 35 LS 20	Oem Name 🗢	Dealer Name # Services, LLC Services, LLC	Account Name City of Lake Jackson City of Lake Jackson	Rssi * 19 16	Last Comm = 11/02/2017 09:04:48 AM 11/02/2017 09:00:47 AM	Active Active Active Active

FROM TREE VIEW

On the left side of the window, all RTUs in the account are permanently displayed and can be clicked at any time to move from one RTU to another.

To select an RTU from the Tree View, click on the RTU icon.



Panel Link[™] Icons



SEARCHING AND SORTING BY RTU ID OR NAME

Select the "List" view from the Dashboard to search devices based on any of the top row items: Device ID, Device Name, Account Name, etc.

) oard								
							Q Sear	ch Device
evio	ces resu	ults			Enter ID # or Devi	ce na	ame	
								e
/ 10) 🔻 er	ntries					Search: 65	
¢	DeviceID	Device Name 🛛 🗢	Oem Name 🗘	Dealer Name 🗘	Account Name	Rssi ¢	Last Comm	Active
	65000	65000 Liftstation #2			City of Gibbon	9	11/02/2017 09:24:39 AM	Active
	65001	4" rental pump			Sander	20	11/02/2017 10:24:27 AM	Active
	65002	Oceanview P.S.			Stantec - GSP	14	11/02/2017 10:25:11 AM	Active
	65003	lift station 01			City of Poteau	16	11/02/2017 09:24:16 AM	Active
		RockCreek BH#2				22	44/00/0047 40 05 07 444	

PLACING AN RTU ON THE MAP

Account Adminstrators can place individual controllers on the map interface powered by Google Imagery.

PLACING A CONTROLLER ON THE MAP (Dashboard - Map View)



• Click and release the unallocated device, then click on the map to drop. Drag and drop to the desired location then save.

8 Dashboard	Save position	I		
Map Select Edit	when done			
T All - Edit	Only active	Q G Loca	ite Address	٩
Map Satellite	(67.6) (34)	147	[554A]	EG40 EG40 Mar Set St 244
tisterband Hd				

USER SETUP

As an Account Admin, you can create/edit/delete Users, but not other Account Admins. To set up additional Account Admins, you need to contact the Dealer level admin or AMI support.

NEW USER SETUP

Click welcome, at the top right of the page and select Users.

Users			ø	Welcome, 🔻
🕼 Edit 💾 Save 📋 Delete	New Impersonate		📩 Dowr	nload
Dealers	Accounts		🛃 Deal	ers
PRIMEX V	Test Lab 🔻		Acco	unts
Users List	User Details			anto
ColinChen	User Name [*]	ABC_123	<u> </u>	
greust	First Name*	John	🏋 Mana	age Inventory
julian	Last Name	Smith	🔦 Regis	ter Device
wayne125	Secondary Email	John.smith@coolcompany.com	ale i	
	Mobile Phone	12223334444	🙂 Logou	t
	Fax			
	Comments	Example		
		< ► //		
	Approve Date	11/16/2017		
	Language	English 🔻		
	Access Level	User 🔻		

Once a new user account is created, an email will be sent to the new user's email address. The user will have 48h to use the link on the email to verify the information listed above. This verification process is in place to ensure that new users are aware and willing to receive future alarm notifications. If the user account is not verified, the notification will not be sent to that user.

DASHBOARD

Ensure that the RTU has been properly configured. The functionality of this system is dependent on the setup of the RTU.



*The data on the screen may not display the latest RTU values. Use the "Get Status" button to read the most current values.

RTU SETUP

Click on the Setup button on the top row of the Main Screen to enter the RTU edit screen.



General Setup

MainReports	E G Back To Dashboard		
Setup > General > LS 3	(63014) 😇 🖸		
🖺 Save 🖻 Clear pe	nding messages 🛛 🖽 Get Cell Tower Position		
ID	63014		Same as the ID# on the RTU unit. This number cannot be edited
Name	LS 35		This number cannot be edited
Dealers	Big Pump House	T	Enter Station Name. You do not need to enter the account name. It will be included
Accounts	Large City	Ŧ	in the notification automatically.
Time zone	(GMT-06:00) Central Time (US & Canada)	Ŧ	
Day Light Saving	0		
	🖺 Set Clock		
Latitude	29.0285587310791		GPS location may be entered here or
Longitude	-95.4572601318359		the unit maybe dragged and drop on the map at the correct location
Refresh Interval [sec]		Ŧ	

Click Save to store changes. It will take a few seconds to take effect.

ONLINE/OFFLINE TRIGGER ALERT SETUP

The SJE Panel Link[™] has the ability to alert the user when the RTU transitions from online to offline and offline to online. Click on the ver&comment tab on the setup screen to setup the online and offline triggers.

Ver & Comm Setup

希 1ain	Reports	≡ Setup	G Back To Dashboard
Setup >	Ver&Comm	> LS 35(630	(4) 🗧 🖸
🗗 Ge	t Status		
Ver	rsions		^
Ve	rsions		
VA	POR version		18.14
На	rdware versi	ion	2.1
Mo	odem versior	ı	12.24
RS	SI		19
Ce	II ID		2812
SIN	N		8934071179003596960
IM	EI		351579054557184
Las	st Comm		11/6/2017 4:35:11 PM
De	veloper Cod	e	0
Ser	rver Alert	S	~
A	Active Na	me	Text Email
B	Off	lineTrigger	ed OfflineTriggered
	On	lineTrigger	ed OnlineTriggered

See page 31 for more information on ALARM NOTIFICATION SETUP.

The Online Triggered notification will alert the selected user when the RTU is connected to the cellular network and transmitting to the server.

The Offline Triggered notification will alert the selected user if the RTU is no longer On-line (not connected to the server). This can be as a result of power loss for a prolonged time, or a drop in cellular service. It can take the server up to 20 minutes to detect this condition.

RTU VISUALIZATION

Several templates are available to visualize your remote controller. There is a unique template for the Light, Premium, and Gateway. A custom template can also be designed for special applications. The template shown below is for the Premium.



ALARMS

Light Version

Alarm 1-4: These alarms become active upon a contact closure (see wiring schematics). The label "Alarm 1" can be changed to describe the actual alarm condition. Example: "P1 Fail".

(See pg. 27 for instruction on how to edit text on the Main Screen.)

- **LED indication:** The LED indication on the screen will turn red when the alarm is active. You can configure the alert notification by clicking on the indicator.
- **Power:** If 24 Vdc power is lost for more then the set time (see Configuration screen). The 3.7 Vdc battery must be connected.
- **P1-2 Runtime Alarm:** The pump ran continuously for longer than the set time (see Configuration screen). This condition may indicate a pump clog, a high in-flow event, or sensor fault.

Premium Version Additional Alarms

- **Xdcr High:** Level transducer High Level alarm. This alarm set point and timer value is set in the configuration screen. The tank level value will go zero if 24 Vdc power is lost and the RTU keeps runing on the 3.7V Li ion battery. The High Level alarm will no longer be active druing this condition. It is recommended to have a 24 Vdc battery back up system to ensure alarm notification during power loss. Alternately, a high level float switch may be connected to any of the 4 digial alarms and activate during power loss.
- **Xdcr Low:** Level transducer Low Level alarm. This alarm set point and timer value is set in the configuration screen. This alarm will not be active on power loss (24 Vdc), and running on the 3.7V Li ion battery.
- **P1-2 High Amps:** The pump running amps are higher than set point for longer than the set timer (see Configuration screen). Not available with the TPC-X controller.
- **P1-2 Dry Run Alarm:** The pump running amps are lower than set point for longer than the set timer (see Configuration screen). Not available with the TPC-X controller.

RELAY BUTTON



By pressing the **REMOTE START** on the screen, you will remotely energize the relay in the RTU. The relay will only stay ON for 2 seconds, then it will turn OFF automatically. The label text below the relay button can be edited to describe the function of the relay. Example: "Silence Horn".

CAUTION/DANGER

Machine may start unexpectedly and cause serious injury or death. You must have confirmation that all personnel are free and clear from moving parts and the electrical panel before activating the relay remotely.

Only allow qualified operators to remotely activate the relay. The relay remote operation must be part of a fail safe electrical circuit that would shutdown the equipment before failing or cause damage/injury.

Local and National safety codes must be followed.

ACK. FAULT BUTTON AND INDICATION

The Ack Fault button must be pressed after an alarm within the set time (See Setup screen). If an alarm becomes active, the timer starts and the operator must acknowledge the alarm on the screen before the timer times out (default value is 20 min). If not acknowledged the OK indicator turns **red** and can be used to notify other uses of the failure to acknowledge. This function is useful if only one user is on standby, and may not be able to respond in a timely manner. Click on \bigcirc^{∞} to set the Alert notification. Leave it blank if you do not wish to use this function.

STATION DATA (trending available - see Report & Trending section)

Wet Well Level: Level of the wet well as measured by the transducer.

P1-2 Amps: Pump Current snapshot captured 30 secs after motor start by the current transducer. Not available when using the TPC-X controller.

- **P1-2 Cycles:** The number of start cycles occurred since midnight. Note: When using the SJE Panel Link[™] Gateway with the TPC-X controller, this value is the previous 24h accumulated cycle counts.
- **P1-2 Runtime Minutes:** Accumulated motor run since midnight. View reports (accumulation for full run analysis day/week/month. Note: When using the SJE Panel Link[™] Gateway with the TPC-X controller, this value is the previous 24h accumulated Runtime.
- **Station In-Flow (GPM):** The measurements are calculated using the wet well level, the tank diameter and the fill time. It is very useful data point in tracking peak flow hours and to detect storm water infiltration issues.
- **P1-2 GPM:** The measurements are calculated using the wet well level, the tank diameter, the fill time and discharge time. It is a very useful data point in tracing the performance on each pump, and to understand the effect of changing head conditions.
- **Pump Data:** These values are not measured. They are used as reference and for record keeping. It is valuable to compare the pump FLA to the actual Amps on the screen for setting High Amp and Dry Run Alarms. It is also a quick way to check the pump data before making a service call to the station.

MAIN SCREEN CONFIGURATION



This function enables you to change the text on the screen to match the function of the alarm assigned in the field. Example:



You can now edit the text labels with the red boxes.

STATION PARAMETER CONFIGURATION

Main Repo	Setup	Back To Da	ashboard
🖵 Main	🖌 Setup	🗘 Param	eters
Get Status			ALARMS
	P1 Fail	P2 Fail	High Float

& Setup Click on

to navigate to the parameter Setup screen. This screen is not available when using the Gateway, as these set points are enered in the controller it is connected to.

		Save
Parameter	Value	Unit
Alarm 1 delay	60	Sec
Alarm 2 delay	60	Sec
Alarm 3 delay	2	Sec
Alarm 4 delay	0	Sec
Power loss Alarm delay	0	Sec
High Tank Level Alarm delay	0	Sec
Low Tank Level Alarm delay	0	Sec
Acknowledge Alarm Delay	0	Min

Value	11-14
	υπα
34.7	Ft
1.0	Ft
	34.7 1.0

100.0

Parameter Range (20mA)

Alarm Setup			Save
Parameter		Value	Unit
High Tank Level	11.()	Ft
Low Tank Level	2.5		Ft
P1 Max Runtime	0		Min
P2 Max Runtime	0		Min
P1 High Amp	60.)	A
P2 High Amp	60.)	A
P1 Dry Run	37.)	A
P2 Dry Run	37.)	А
P1 Dry Run Delay	10		Sec
P2 Dry Run Delay	10		Sec
			-
low Monitoring Setup			Save
low Monitoring Setup Parameter		Value	Save Unit
low Monitoring Setup Parameter Tank Diameter	1	Value 0.4	Save Unit
Tow Monitoring Setup Parameter Tank Diameter Flow Calc. Start Level	1	Value 0.4	Save Unit Ft Ft
Iow Monitoring Setup Parameter Tank Diameter Flow Calc. Start Level Flow Calc. Stop Level	1	Value 0.4	Save Unit Ft Ft Ft Ft Ft
Iow Monitoring Setup Parameter Tank Diameter Flow Calc. Start Level Flow Calc. Stop Level Tump Data	1	Value 0.4	Save Unit Ft Ft Ft Save
Iow Monitoring Setup Parameter Tank Diameter Flow Calc. Start Level Flow Calc. Stop Level ump Data Parameter	1 5 4	Value 0.4	Save Unit Ft Ft Ft Save Unit
Iow Monitoring Setup Parameter Tank Diameter Flow Calc. Start Level Flow Calc. Stop Level ump Data Parameter Pump HP	1 5 4 25.0	Value	Save Unit Ft Ft Save Unit HP
Iow Monitoring Setup Parameter Tank Diameter Flow Calc. Start Level Flow Calc. Stop Level ump Data Parameter Pump HP Pump Voltage	1 5 4 25.0 230	Value 0.4	Save Unit Ft Ft Save Unit HP V

PARAMETER	PURPOSE	
Alarm 1-4 delay	Delay timer used to confirm the presence of a closed contact.	2 Sec
Power loss Alarm delay	Delay timer used to confirm the loss of the 24Vdc power supply.	30 Sec
High Tank Level Alarm delay	Delay timer used to confirm the presence of a high level measurement from the transducer. This alarm is triggered by the High Tank Level value.	5 Sec
Low Tank Level Alarm delay	Delay timer used to confirm the presence of a low level measurement from the transducer. This alarm is triggered by the Low Tank Level value.	5 Sec
Acknowledge Alarm delay	If an alarm becomes active, the timer starts, and the operator must click the button on the screen before the timer times out. If not acknowledged, the over indicator turns red and can be used to notify other users of the failure to acknowledge. This function is useful if only one user is on standby, and may not be able to respond in a timely manner.	20 Min

Save after edits to store values to the RTU. Press

STATION PARAMETER CONFIGURATION

LEVEL SENSOR SETUP (sold separately for Premium RTUs)

PARAMETER	DEFINITION	DEFAULT VALUE
Range (20mA)	Level transducer measurement range. Value in Ft for 20mA output	15 Ft.
Offset	Level transducer distance above the bottom of the tank. This value is added to the measurement.	1 Ft.



CURRENT SENSOR SETUP (supplied with Premium RTUs)

PARAMETER	DEFINITION	DEFAULT VALUE
Range (20mA)	Current transducer measurement range. Value in A for 20mA output	100A



ALARM SETUP

PARAMETER	DEFINITION	DEFAULT VALUE
High Tank Level	High level set point for transducer high level alarm	12 Ft.
Low Tank Level	Low level set point for transducer low level alarm	0 Ft.
P1-P2 Max Runtime	Max timer value for pump runtime during a single cycle. The RTU is equipped with a maximum run time indicator. The unit can be configured to activate a message if a pre-determined maximum run time, per pump cycle, has been exceeded. This alarm requires the user to click on the Ack Fault to clear.	30 min.
P1-P2 High Amp	Max timer value for pump runtime during a single cycle. The RTU is equipped with a maximum run time indicator. The unit can be configured to activate a message if a pre-determined maximum run time, per pump cycle, has been exceeded. This alarm requires the user to click on the Ack Fault to clear.	80A
P1-P2 Dry Run	Dry Run indication uses the motor current measurement to determine whether a pump is running dry (no load). For a submersible pump, the current draw will typically drop 30% from normal when running dry. Please consult your pump manufacture for this value and test this fault, if possible. The amp set value corresponds to the minimum amp value that the pump should draw during normal operation. If the current drops below this value for longer than the Dry Run Delay , the remote telemetry unit will display a "Dry Run" fault. The "trip Delay" time is used to avoid nuisance tripping. This alarm requires the user to click on the Ack Fault button to clear.	0A

Note: Setting values to "0" in the alarm setup will disable the alarm function.

FLOW MONITORING SETUP (PREMIUM)

Volumetric flow measurement is available when a level transducer is used in a cylindrical tank. The SJE Panel Link[™] unit calculates the volume of liquid based on the level. The flow is calculated by using the volume and the fill/discharge times. The in-flow and the discharge flow is measured. The Flow Calc. Level set points are not used for controlling the pump. They are used for volumetric flow calculation. The flow calculation is based on the diameter of the tank, the Start Flow Calc. and Stop Flow Calc. level set points, and the fill and discharge times. Both In-Flow and Discharge flow are calculated during every cycle.

Tank Diameter: Enter the tank diameter in Ft.

Flow Calc. Start Level: See below (in Ft.)

Flow Calc. Stop Level: See below (in Ft.)

Important notes on flow setup:

Set Flow Calc. Start Level at least 4" below the pump start level.

Set Flow Calc. Stop Level at least 4" above the pump stop level.

The flow accuracy is better with longer cycle times (2 minutes or more).



PUMP DATA

The Pump Data screen is for information only. It is a record on the pump HP, Volts, and FLA.

Pump HP: Enter pump horsepower.

Pump Voltage: Enter pump rated voltage.

Pump FLA: Enter pump Full Load Amps (FLA) as shown on the nameplate.

ALARM NOTIFICATION SETUP

You have three options to receive alerts, Email 1, Email 2, and SMS.

The user phone number needs to be setup on the users tab (see page 23). Under the **Mobile Phone**, make sure to put a "1" (US/CANADA) before the phone number.

Lusers		
Users		
🕼 Edit 🖺 Save 🛍 Delete	New 🕒 Impersonate	
Dealers	Accounts	
PRIMEX •	None	,
Users List	User Details	
Q pw	User Name	nweami
amipumpwatch	First Name*	PWF
pumpworks	Last Name*	AMI
pwatch	Primary Email*	pweami@gmail.com
pweami	Secondary Email	
	Mobile Phone	13335551212
	Fax	
	Comments	
		1.
	Approve Date	7/7/2015
	Language	None *
	Access Level	Account-Admin 🔻
	Accounts	PumpWatch Express v

CONNECTING ALERTS TO USER

EMAIL/SMS ALARM NOTIFICATIONS

Click on the alarm indicator to launch the "Bit Alerts" dialog box.

Main	Bit Alerts	×
FAULTS Get Status General Power Dry HIGH FLOAT Alert setup XDCR	Properties E Condition set alert I Alert text I Condition reset alert I Alert text I	dit Select Users Power Failure Select Users Power Restored
		Ok Cancel

Click on "Select Users" to select which User will be notified when the alarm goes ON (condition set Alert), and when the alarm goes OFF (condition reset alert). Multiple Users may be selected for notification. To create additional Users, see "NEW USER SETUP" on page 19.

Type in the Alert text message that will be delivered. You do not need to include the name of the station in the text as it is always sent as part of the notification.

elect Users							
User	@1	@ 2	SMS	Escalation	1	Escalatio	on 2
amichase	~		~	ColinChen	Ŧ	joez	
carrollholmes				None		None	
ColinChen				None	W	None	Ŧ
ddemo				None	Ŧ	None	W
jeremyd				None	Ŧ	None	Ŧ
joez				None	Ŧ	None	Ŧ
Joshua				None	Ŧ	None	Ŧ

You have three options to receive alerts, Email 1, Email 2, and SMS.

The user phone number needs to be setup on the users tab. under the mobile phone, make sure they have a "1" in front fo their phone number.

In addition to the original SMS message you can assign escalated users. The escalation can happen 2 ways, forced or timed. The forced will be initiated by the users who receive the initial SM by texting a code that will escalate to the assigned user.



The timed ascaltion will happen when the initial user does not acknowledge the message. The escalation time is fixed at 30 minutes.



It is possible to convert an email into a SMS (Text). This function is made available by some cellular carriers. Please check with your carrier for more information. Below are some examples:

AT &T - cellnumber@txt.att.net Verizon - cellnumber@vtext.com T-Mobile - cellnumber@tmomail.net Sprint PCS - cellnumber@messaging.sprintpcs.com Virgin Mobile - cellnumber@vmobl.com US Cellular - cellnumber@email.uscc.net Nextel - cellnumber@messaging.nextel.com Boost - cellnumber@myboostmobile.com Alltel - cellnumber@message.alltel.com

Example: If your phone number is 111-333-222, and you are with Verizon, the email you should enter to receive a text for notification is 1113332222@vtext.com

The SMS report can be found in the Reports tab.



Generate Start Date 10/06/2017 End Date 10/13/2017

Sent Time -	Ack Time 🗢	Message	Username ¢	Name
10/12/2017 02:30 PM		Generator ok	respjulian	Responsive, J
10/12/2017 02:29 PM		Generator fault	respjulian	Responsive, J
10/12/2017 02:26 PM		Generator ok	respjulian	Responsive, J
10/12/2017 01:54 PM		Generator ok	respjulian	Responsive, J
10/12/2017 01:43 PM		Generator ok	respjulian	Responsive, J
10/12/2017 12:40 PM		Generator fault	respjulian	Responsive, J
10/12/2017 12:40 PM		Generator ok	respjulian	Responsive, J
10/11/2017 03:36 PM		Generator ok	respjulian	Responsive, J
10/11/2017 08:33 AM		Generator ok	respjulian	Responsive, J
10/10/2017 10:19 AM		Generator fault	respjulian	Responsive, J
10/10/2017 10:19 AM		Generator ok	respjulian	Responsive, J

To view Email notifications sent to Users, click on

All notifications sent are logged and can be viewed in a tabular format. The table can be exported to an Excel spreadsheet. (See sample below.)

Message Time	DeliveredTime	ToAddress	Subject	TextPart
1/10/2014 8:57	1/10/2014 8:57	youremail@server.com	Alert Controller # [7160] LS #10 St Pete Beach	#8 High Level Float - Reset
1/10/2014 8:52	1/10/2014 8:50	youremail@server.com	Alert Controller # [7160] LS #10 St Pete Beach	#4 Power Fail - Rest
1/10/2014 8:50	1/10/2014 8:50	youremail@server.com	Alert Controller # [7160] LS #10 St Pete Beach	#8 High Level Float
1/10/2014 8:36	1/10/2014 8:26	youremail@server.com	Alert Controller # [7160] LS #10 St Pete Beach	#1 Fault Acknowledged
1/10/2014 8:29	1/10/2014 8:29	youremail@server.com	Alert Controller # [7160] LS #10 St Pete Beach	#3 Power Fail

REPORTS & TRENDING

5 types of reports are available:

-Graph gives you the ability to view historical trends of various data point.

-Tabular allows you to view and export data in a .cvs file or Excel file.

-Message reports are notifications generated from the server.

-Email list all notifications sent in a valid email address.

-SMS lists all notifications sent via SMS to a smart device.

Reports are very useful for evaluating the health of the pumping station and for detecting abnormal operation. Example: High inflow from water infiltration from a storm or other event. This data can be downloaded in various format and shared. Click on the "Report" icon on top of the screen and select the type of report to view. Example. Click on Graph then select In-Flow GPM to view chart..

	Graph Type:	Linear 🔻
Reports Setup Image: Graph Image: Tabular Image: Message Report Image: Provide the set of the set	Graphing Value:	All All In-Flow GPM P1 GPM P2 GPM Level P1 Amps P1 Cycles P1 Runtime Minutes P2 Amps P2 Cycles P2 Runtime Minutes
Graph Type: Linear V		
Start Date 10/03/2017 End Date 10/10/2017	Set Range	≡
	Sensor Data	800
Click ar	d drag in the plot area to zoom in	
		600
		400
how have have	Mun m	WWW 200
		y and o
3. Oct 12:00 4. Oct 12:00 5. Oc	t 12:00 6. Oct 12:	00 7. Oct 12:00

Click on Start Date and End Date to select data time range. Large ranges will take longer to download.



Click on Generate to create the graph.

You can zoom by clicking and dragging your mouse on a particular area on the graph. Click on "Reset zoom" to go back to the previous view.



You can view all graphs at the same time. Click on the data labels below the graph to turn OFF the pens you do not wish to display. This enables you to compare data. Example P1 and P2 Amps.



To view accumulation data, select "Accumulation". This function is used to view Run times & Cycles on select versions.

3	Graph Type:	Linear	Ψ.			
1	Graphing Va	lue: Linear Average Accumulati	ion			
Generate						
Graph Type:	Accumula:	7				
Time Period:	Daily	7				
Graphing Value:	All	7				
Start Date 10/06/	2017 End Dat	e 10/13/2017	et Range			
						20
						20
						10
1						- 0
	7. Oct	12:00	8. Oct	12:00	9. Oct	v
•	P1 Cycles	📄 🌒 P1 Runtime Minu	ites 🛛 🛑 P2 Cycles	📄 🔵 P2 Runtime I	Minutes	

When you are finished with your session, please logout of the system.



CUSTOMER SERVICE AGREEMENT AND TERMS OF USE

After you verify and activate your account and login for the first time you will need to agree to the Terms of Use. This step only needs to be completed during the initial setup and activation of your account. You can review this document at any time thereafter on the web portal after successful login.

This document (outlined below) is the agreement between AMI and the end User and must be agreed to before access to the cloud interface is allowed.

Only the end User should activate this product. When the initial 1 year of cellular service comes to an end, AMI will contact you directly and review renewal options. The primary User (Account Admin) is able to add additional Users for login and alarm notification. The cellular service plan provided only covers text (SMS), and data for the SJE Panel Link[™] unit. It does not cover SMS and Data service charges incurred for the use of your personal cell phone or tablet.

Pressing the Ok button you declare that you have read and agree to these Terms of Use

This agreement (hereinafter referred to as the "Agreement") is entered between Aqua Management, Inc. a Nevada Company, (hereinafter referred to as "AMI") and the entity or individuals utilizing AMI's products and services, including its web site and database information (hereinafter collectively referred to as the "Customer") and is effective upon activation and use by Customer of AMI's products and services.

The Parties:

AMI is engaged in the business of providing wireless communications and database systems for managing and monitoring remote equipment in a supervisory manner, including such industrial applications as agriculture, oil, gas water and wastewater systems. The Customer desires to use and benefit from AMI's communications and database system, which is to be installed by the Customer on-site at the Customer's premises.

Customer acknowledges and understands that by activating and utilizing AMI's products, services, web site and/or databased information, Customer is agreeing to be bound by the following terms contained in this legal agreement.

The Terms

In consideration of the above recitals, the mutual promises contained herein, and other good and valuable consideration, including Customers use of AMI's products and services, the parties hereby agree as follows:

- Customer agrees to pay AMI for hardware and monthly monitoring fees as defined in AMI invoices, and AMI agrees to provide Customer with monitoring and notification services by utilizing automated texting, e-mailing and/or TCP/ IP transfer of data to Customer's designated destinations as set forth in the AMI web site database on a best efforts basis. For additional operational and functional details, Customer should refer to the AMI product instructions.
- Customer understands that AMI will not, with its own personnel, respond to or take action related to those events about which AMI provides monitoring and notification. Customer further understands that he/she is solely responsible for the final entries and schedules set forth in the AMI database, notwithstanding the fact that AMI may have entered the monitoring and notification information in that database on the Customers behalf.
- 3. Customer also understands that the data entries and schedules, residing in AMI's database, can be changed by the Customer. Customer furthers understands and agrees to bear the risk of loss or damage that may result from changes to the AMI database made by, or on behalf of the Customer, and that such changes may impair or prevent the AMI notification system from providing timely and successful notifications of detected events to Customer's designated destinations.
- 4. Customer further understands that AMI makes no representations, promises, warranties, or guarantees that there will be no interruptions in service, delays in performing service, or as to the quality, usefulness, completeness and reliability of such service. Furthermore, that AMI provides no assurances that such service will be free of errors. Customer acknowledges that AMI utilizes wireless data services that may be provided by cellular and various participating carriers, and that such providers disclaim any and all liability arising from the Customer's use of AMI's products and services. Customer further understands that AMI has no control of, or responsibility for, the texting, cellular, radio, telephone, Internet, or other communication medium which the customer may rely upon for delivery of alarm or other messages sent by AMI.
- 5. Customer also understands that in further consideration of being granted the right to utilize AMI's monitoring and notification service, the Customer, on behalf of himself/herself, and any employees, agents, personal representatives, assigns, heirs, next of kin and any third party, agrees:

- A. To indemnify, defend and hold harmless AMI, its owners, directors, officers, employees, agents, suppliers or affiliated companies, against any and all claims, demands or actions based upon any losses, liabilities, damages or costs, whether direct or indirect, special or consequential, including attorney's fees, that may result from the operation of AMI's products and services, or from the failure of the AMI system to report a given event or condition
- B. To release, waive, discharge and covenant not to sue AMI, its owners, directors, officers, employees, agents, suppliers or affiliated companies, for any and all liabilities potentially arising from any claim, demand or action based upon any losses, liabilities, damages or costs, whether direct or indirect, special or consequential, including attorney's fees, that may result from operation of AMI's products and services, or from the failure of the AMI system to report a given event or condition.
- C. That in the event AMI is found to be liable for any loss or damage arising out of mistakes, AMI's, interruptions, delays, errors or defects in AMI's products or services, such liability shall not exceed the total amount paid by the Customer to AMI for the services or \$250.00, whichever is greater.
- D. That the AMI hardware includes a limited warranty that the product is free from defects in materials and workmanship for a period of one year from the date of delivery. AMI's obligation under this limited warranty is limited to repairing or replacing the product, at AMI's option, unless the product has been misused or improperly repaired or serviced by any party other than authorized AMI personnel, in which case the limited warranty is voided. Other than this limited warranty, AMI's products and services are provided with no other guarantees or warranties, express or implied, including any warranties of merchantability or fitness for a particular purpose.
- E. That neither AMI nor its owners, directors, officers, employees, or agents are an insurer and that the Customer is to maintain their own insurance coverage sufficient to provide compensation for any loss, damage, or expense that may arise in connection with the use of AMI's products or services.
- 6. Customer further understands and agrees that AMI's products and services are intend to monitor and notify Customer of events only relating to Customers non-critical mechanical and electrical equipment and are not intend to be use for a primary life-safety, burglary, fire-detection and reporting system.
- 7. Customer is responsible for the ongoing, periodic testing of the AMI system, and shall notify AMI immediately if any failures are found. AMI shall use all reasonable efforts to identify and resolve the perceived failures, but in no case will be obligated to travel to the Customer's premises to perform diagnostic or corrective actions.
- 8. Should the Customer choose to utilize AMI equipment and services to perform manual or automatic control for external equipment such as pumps, wells, or valves, Customer acknowledges that AMI performs this service on a best efforts basis. AMI recommends that Customer not rely on AMI solely for the control of remote relay activated devices and that customer should make provisions for alternate means of remotely or locally operating said controls. AMI strongly recommends that Customer make electrical or mechanical provisions at the remotely controlled site equipment that will alleviate, or reduce the risks associated with the failure by AMI to properly control said remote relay control functions. Customer understands and acknowledges that there are other providers of such remote or local control technologies.
- 9. Customer agrees to pay AMI for a monthly per unit monitoring fee, which is to be prepaid on an annual basis, as indicated in Customer's invoice. The first annual service fee and hardware cost are to be paid within 30 days from the date of shipment of the AMI hardware. Although the hardware cost and monitoring fees are due and payable within 30 days of shipment from AMI's factory, Customer may receive up to 90 days of service credit on the first term service, per monitored unit, for units not installed up to 90 days after shipment. Units not installed within 90 days from shipment will be billed as active, whether installed or not. Service credit will be applied to the second-year service period. After the expiration of the initial one-year term, this Agreement shall automatically renew for additional one-year periods, unless canceled by written notice to AMI at least sixty (60) days prior to expiration date of the then current term. Once a field RTU is in service, AMI shall not increase that device's annual monitoring fees by an amount greater than the percentage increase in the United States Bureau of Labor Statistics "Consumer Price Index."
- 10. The Customer understands the intended uses of AMI's products and services and will ensure that they are used in an intended and safe manner. AMI reserves the right to remotely take out of service any field unit that generates more than twenty five (25) alarm messages in any one day period. AMI may keep the offending field unit out of service until AMI and the Customer have agreed how to prevent the unit from transmitting further excess messages or made alternative arrangements. In addition, it is agreed that AMI personnel will be contacted if the Customer does not know how to install or operate AMI's products and services.
- 11. The Customer acknowledges that he/she has read and understands this Customer Service Agreement, and that he/ she agrees to its terms and intends to be bound by them. The Customer further understands that this Agreement is intended to be as broad and inclusive as is permitted by law and that if any portion thereof is held invalid. It is agreed that the balance of the agreement shall, notwithstanding, continue in full legal force and effect.
- 12. Regardless of the place of contracting or performance, this Agreement and all questions relating to its validity, interpretation, performance and enforcement shall be governed by and construed in accordance with the laws of the State of Nevada, and that any suit, action or other legal proceeding involving this Agreement shall be brought exclusively within the State or Federal Courts of Las Vegas, Nevada.
- 13. The parties hereto acknowledge and agree that this Agreement contains the entire agreement between AMI and the Customer, and that there are no other representations, inducements, promises, or agreements, oral or otherwise, which are not embodied herein.

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