3 Phase Duplex Pump Control Panel (Level Transmitter Based) Quick Start Guide



This control panel must be installed and serviced by a licensed electrician in accordance with the National Electric Code NFPA-70, state and local electrical codes.

All conduit running from the tank to the control panel must be sealed with conduit sealant to prevent moisture or gases from entering the panel. NEMA 4X enclosures are for indoor or outdoor use, primarily to provide a degree of protection against corrosion, windblown dust and rain, splashing water and hose-directed water. **Cable connectors must be liquid-tight in NEMA 4X enclosures**.

Check the incoming power: voltage, amperage, and phase to meet requirements of the pump motor being installed. Always check the pump nameplate for electrical requirements.

INSTALLATION INSTRUCTIONS



1. With power disconnected, insert the appropriate overload modules in the motor starters.

These overload modules must be ordered separately. The control panel will not operate without overload modules.

- a) Adjust the dials to match motor full load amps.
- b) Turn motor starter switch to the ON position.



OVERLOAD MODULE (ORDERED SEPARATELY) 1023500 (3.0-12.0 FLA) 1033806 (8.0-32.0 FLA)



- 2. Connect pump power wires and sensors to terminal blocks as indicated on the provided electrical schematics below.
- 3. Connect incoming power (208/230/460 VAC, 3 phase) to the terminal block as indicated below. Connect the labeled wire on the transformer primary to match the incoming voltage.



TRANSMITTER OPERATION (IN AUTO MODE)

As the liquid level rises above the LEAD PUMP OFF set point the pumps will remain inactive. As the level rises above the LEAD PUMP ON set point, the lead pump will start and remain ON until the level drops below the LEAD PUMP OFF level. If the level continues to rise past the LEAD PUMP ON and above the LAG PUMP ON set point, the second pump will start and both pumps will remain ON until the level drops below the LAG PUMP OFF set point.

HIGH LEVEL BACK UP FLOAT (IN AUTO MODE)

Use a wide angle high level float switch as a transmitter and controller back up. When the float is up, both pumps will run. If the controller is still working, the pump will remain ON for the time set in "Backup Float Run Time" after the float drops. If the controller is not working both pumps will be operated by this float switch. The alarm beacon and horn will turn ON when this float is activated.

LOW LEVEL CUT-OUT FLOAT (IN AUTO MODE)

A low level cut out float switch may be used to stop the pump operation if the level is too low.

NOTE: This float switch does not have an indication nor does it sound the alarm. Ensure it is mounted well below the LEAD PUMP OFF and LAG PUMP OFF levels set in the controller. If this float switch fails, the pump will not operate.

ALARM LEVELS

The alarm beacon and the horn will activate on the following level conditions:

- If the level rises above the back up HIGH LEVEL float switch
- If the level rises above the HIGH LEVEL set point (transmitter)

VERIFY CORRECT OPERATION OF CONTROL PANEL AFTER INSTALLATION IS COMPLETE.



SETTING UP THE TPC-X CONTROLLER



Alternation: Select the pump operation sequence

evel Simulation

Level Setpoints: Select Lead, Lag, and Alarm wet well level setpoints. Rotate the selector wheel to highlight the level to be adjusted and press the wheel to access the adjustment. Rotate the selector wheel to change to the desired set point and press the wheel to store the new level.

Disabled

highlighted menu item.

↓ — Level Setpoints		
Lead Pump ON	10.0	ft
Lead Pump OFF	6.0	ft
Lag Pump ON	11.0	ft
Lag Pump OFF	6.0	ft

NOTE: Consult the TPC-X manual for detail information on the controller setup and operation. Download at www.csicontrols.com

CSI Controls®

ALARMS

ALARM TEXT	DEFINITION	FIX	
HIGH LEVEL ALARM	The level is at or above the High Level setpoint	Check pump operation, check in-flow, check level transmitter	
HIGH LEVEL FLOAT	The high level (backup) float is closed	Check pump operation, check in-flow, check level transmitter	
HIGH LEVEL FLOAT (LATCHED)	The high level (backup) float had closed in the past, but is now open	Press ESC to reset, check pump operation, check in-flow, check level transmitter	
LOW LEVEL ALARM	The level is at or below the Low Level setpoint	Check wet well, check level transmitter	
PUMP 1 DISABLED	The Pump 1 Disable input is closed	Open the Pump 1 Disable input	
PUMP 1 FAILED TO START	Pump 1 was called to run but the Pump 1 Aux input did not close within the user-specified time	Press ESC to reset, check pump operation, check overload trip	
PUMP 1 SEAL FAIL	The Pump 1 seal probe input resistance to ground has dropped below $50k\Omega$ (or above $75k\Omega$ if Seal Fail Polarity is set to INVERTED)	Check pump seal	
PUMP 1 TEMP FAIL	The Pump 1 temp input is open	Check voltage, pump clogging, or wear	
PUMP 1 TEMP FAIL (LATCHED)	The Pump 1 temp input had opened in the past, but is now closed again	Press ESC to reset, check voltage, pump clogging, or wear	
PUMP 2 DISABLED	The Pump 2 Disable input is closed	Open the Pump 2 Disable input	
PUMP 2 FAILED TO START	Pump 2 was called to run but the Pump 2 Aux input did not close within the user-specified time	Press ESC to reset, check pump operation, check overload trip	
PUMP 2 SEAL FAIL	The Pump 2 seal probe input resistance to ground has dropped below $50k\Omega$ (or above $75k\Omega$ if Seal Fail Polarity is set to INVERTED)	Check pump seal	
PUMP 2 TEMP FAIL	The Pump 2 temp input is open	Check voltage, pump clogging, or wear	
PUMP 2 TEMP FAIL (LATCHED)	The Pump 2 temp input had opened in the past, but is now closed again	Press ESC to reset, check voltage, pump clogging, or wear	
TRANSDUCER SHORT CIRCUIT	The 4-20mA level input signal is greater than 20.25 mA	Check level transmitter operation, wiring, and vent tube.	
TRANSDUCER OPEN CIRCUIT	The 4-20mA level input signal is less than 3.75 mA	Check level transmitter operation, wiring, and vent tube.	

TPC-X CONTROLLER SETPOINTS LIST

		ON NAME:		
	START UP DATE:			
	CONTROLLER REV:			
	MIN	MAX	DEFAULT VALUE	USER SETTING
VEL SETPOINTS				
Lead Pump ON	0	999.9	7.0	
Lead Pump OFF	0	999.9	4.0	
Lag Pump ON	0	999.9	8.0	
Lag Pump OFF	0	999.9	4.0	
Lag2 Pump ON	0	999.9	9.0	
Lag2 Pump OFF	0	999.9	4.0	
High Level Alarm	0	999.9	10.0	
Low Level Alarm	0	999.9	3.0	
VANCED SETTINGS				
Transducer Range	1.0	999.9	15.0	
Level Offset	0	999.9	1.0	
Number Of Pumps	1	3	2	
Pump ON Delay	0	250	5 sec	
Pump OFF Delay	0	250	5 sec	
Setpoint Dwell Time	0	99	2 sec	
Backup Float Run Time	0	999	0 sec	
Aux/Dis Input Function	Li	st	Feedback	
Starter Run Feedback Time	1	99	2 sec	
Seal Fail Polarity	Li	st	Normal	
Temp Fail Reset Mode	Li	st	Auto-Reset	
Aux Relay Function	Lis	st	Horn	
Max Pumps On At Once	1	3	2	
Analog Out Low Level	0	999.9	0.0	
Analog Out High Level	0	999.9	16.0	
Level Units	Li	st	Feet	
Pumping Direction	Li	st	Down	
ATION DATA		· · · · ·		
Pump Horsepower	0	999	10	
Pump Voltage	0	999	460	
Pump FLA	0	999.9	15.0	
Tank Diameter	0	999.9	6.0	
arning: Users must read this manua ttings may result in damage to equi he TPC-X controller was shipped pr y in order to properly test the contr	pment. re-installed in	a control pa	nel, some default values may	have been changed at the fa

The user should always keep a record of the settings before making changes, in case there is a need to revert to previous settings. The user should also record all settings changed for use in programming a new controller in case a replacement is ever needed.

Always thoroughly test controller operation in the installed configuration to verify user settings.

NOTES



Technical support: +1-800-746-6287 techsupport@sjeinc.com **www.csicontrols.com** Technical Support Hours: Monday-Friday, 7 A.M. to 6 P.M. Central Time

PN 1051956B 01/20 © 2020 SJE, Inc. All Rights Reserved. CSI CONTROLS is a trademark of SJE, Inc.